

CHP Dashboard Tip Sheet

CHP ACO Quality Dashboards

CHP Healthy Planet, is a tool which helps providers monitor a patient’s care over time and take action to keep patients healthy or improve chronic conditions—no matter where the patient receives care.

How to Access Your Dashboards

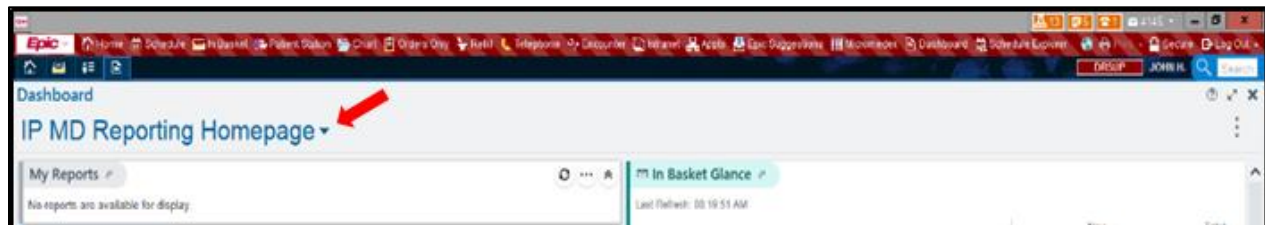
1. Click the **Dashboard** icon on the **Epic Toolbar**.



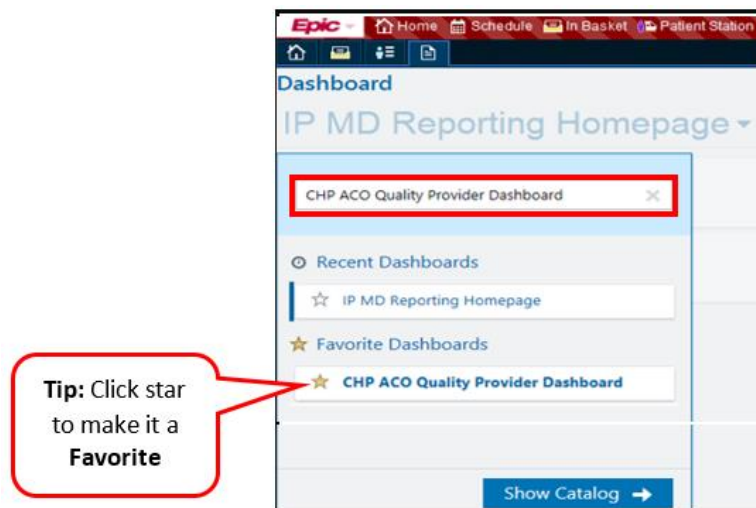
Note: The following **Dashboards** can be selected depending on your role and the type of data you require:

- **Primary Care Providers** can view performance data regarding management of their attributed population on the **CHP ACO Quality Provider Dashboard**.
- **Department managers and staff** will use the **CHP ACO Quality Department Dashboard** to manage populations for their office.
- **All users** can view aggregate **ACO** performance by electing the **CHP ACO Registry Dashboard**.

2. Click the drop-down arrow to select a **Dashboard**.



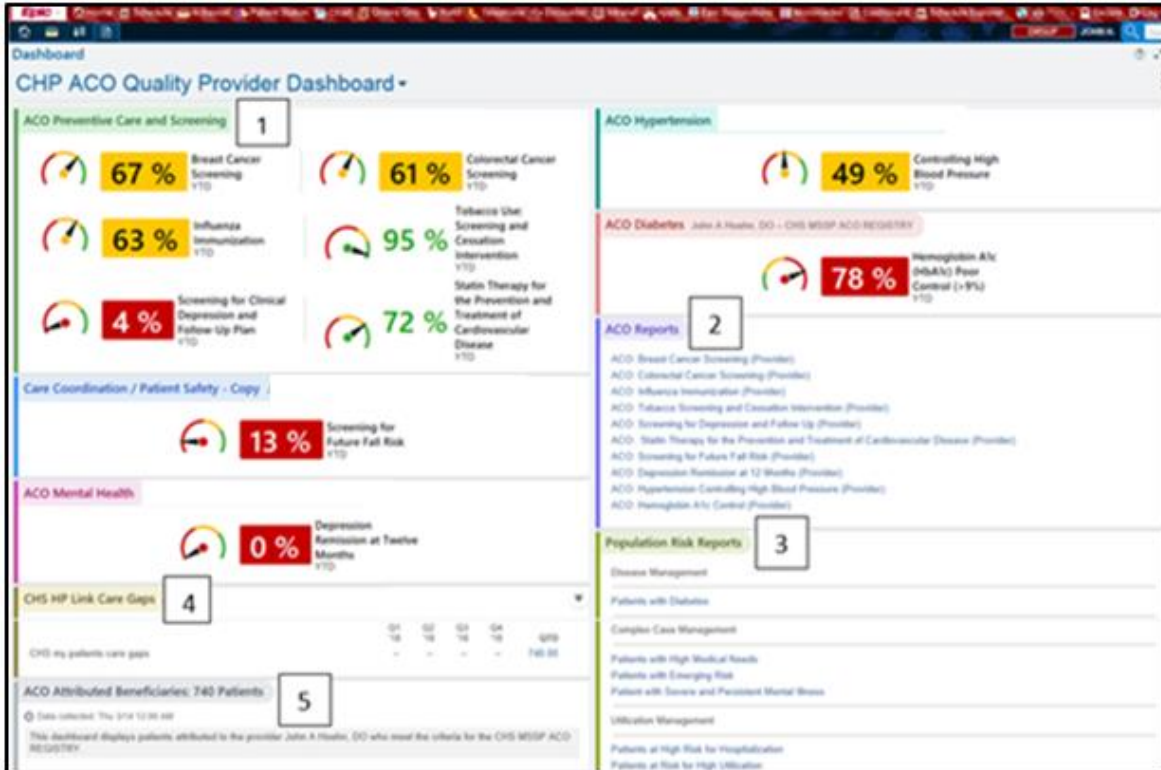
3. Click **star** to make it a **favorite**.



CHP Dashboard Tip Sheet

CHP ACO Quality Dashboards are designed to help providers and care managers gauge their overall performance against key ACO metrics, such as:

1. **ACO Preventative Care and Screening** for 10 clinical quality metrics.
2. **ACO Reports** for ACO attributed population care gaps reports.
3. **Population Risk Reports** for ACO attributed beneficiary risk reports.
4. **CHP My Patient Care Gaps** identifies opportunities for care delivery.
5. **ACO Attributed Beneficiaries**, the number of beneficiaries attributed to providers, groups or registries.



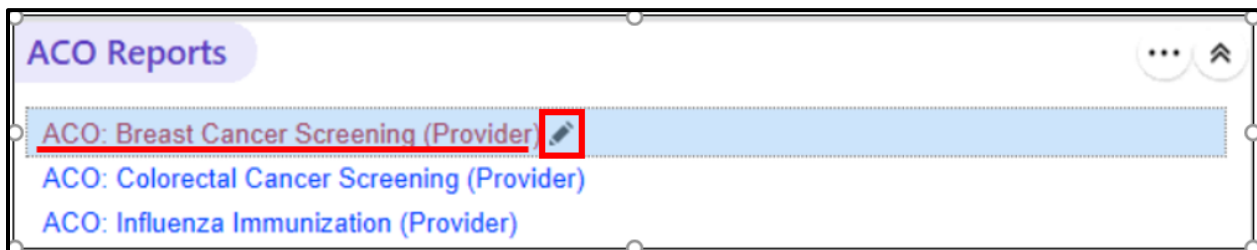
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CHP ACO Quality Reports

ACO Reports

Run an **ACO Report** to view patients status for that quality metric.

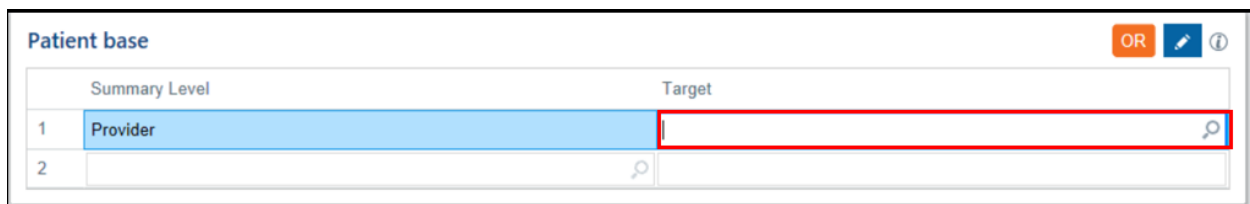
- From the **CHP ACO Quality Dashboard**, select the corresponding **ACO Report** associated to the clinical quality metric to run the report.
 - Providers** will click the link to run the Care Gap report.
 - Office Managers** and other staff:
 - Hover over the link
 - Click on the **pencil** icon to the right of the link to open the **Report Settings** window.



- On **Criteria** tab, click **pencil** icon in **Patient base** section.



- In **Summary Level**, click **Target** field to select **Provider**.
- Click **Run** at the bottom of the window.



The **ACO Report** will list patient's status for that metric.

Patient	Age	DOB	ACO PCP	Breast Cancer Screen	Last Colonoscopy Dt	Last FOBT Dt	Last Sigmoid Dt	Pt Comm Pref	Pt. Portal
	72 y.o.	05/10/1947		Yes				MyChart	Activated
	64 y.o.	08/24/1955		Yes				MyChart	Activated
	66 y.o.	11/16/1952		Yes				MyChart	Activated
	63 y.o.	11/04/1955		Yes				MyChart	Not Used

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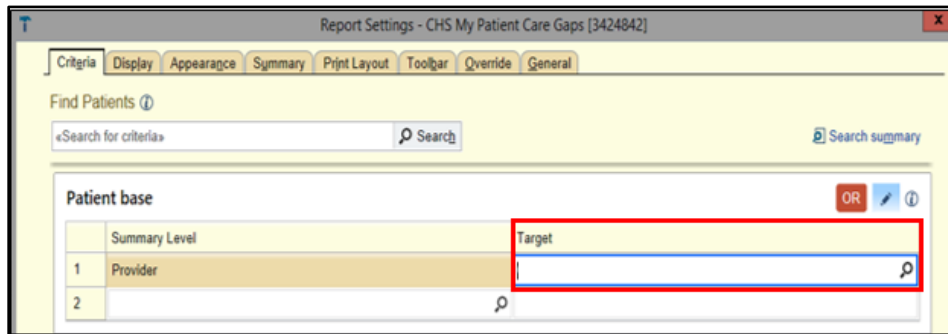
Run Care Gaps Report

Run **Care Gaps** report to view a list of your attributed beneficiaries and their **Care Gaps** (this does not apply to specialty providers, as only primary care providers receive attribution).

- Go to the **HP Link Care Gaps** section on your **Dashboard**.
 - Providers** will click the link to run the Care Gap report.
 - Office Managers** and other staff:
 - Hover over the link
 - Click on the **pencil icon** to the right of the link to open the **Report Settings** window.



- In the **Report Settings** window:
 - In **Summary Level**, click **Target** field to select **Provider**.
 - Click **Run** at the bottom of the window.



2. The **Care Gaps** report, lists patients who are not compliant with the metric. Their Care Gap status will show **Met** or **Not met**.

Patient	Age	DOB	ACO PCP	Risk Score	Blood Pressure Outcome	Fall Risk Outcome	ACO Influenza	Breast Cancer Out
	88 y.o.	06/02/1931				Met	Not met	
	82 y.o.	10/15/1936				Met	Met	
	92 y.o.	07/22/1927				Not met	Not met	
	92 y.o.	08/19/1927				Met	Met	
	76 y.o.	06/04/1943			Not met	Not met	Met	
	79 y.o.	12/10/1939			Met	Met	Not met	
	88 y.o.	05/09/1931		25.6666881		Met	Met	
	83 y.o.	08/16/1936		13.3390290	Met	Met	Not met	
	89 y.o.	09/09/1930		3.5745851		Not met	Met	
	82 y.o.	09/29/1936		12.8788586	Not met	Met	Not met	

Clinical Quality Metric (points to the 'Blood Pressure Outcome' column)

Status (points to the 'ACO Influenza' column)

3. To view individual patient **Care Gaps**, click on the **Chart** icon to open **Chart Review**.



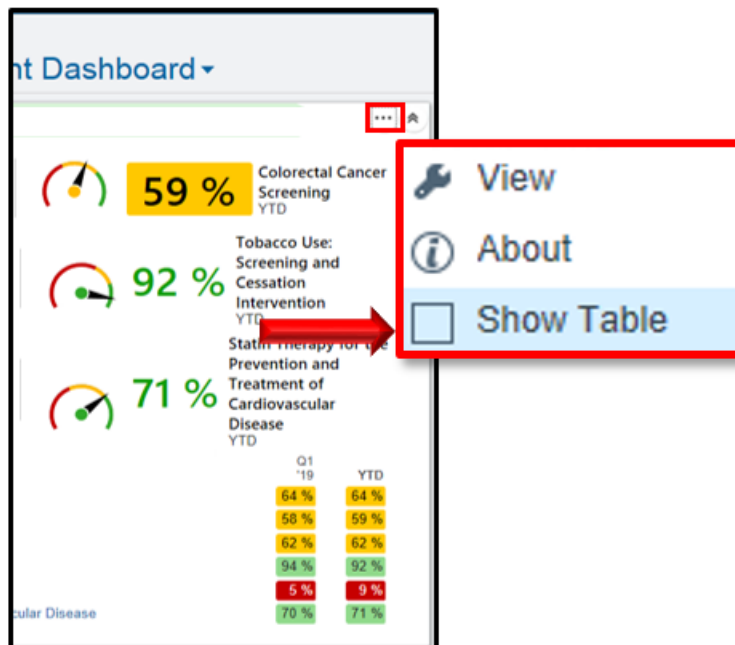
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View or Hide the Table Display

CHP ACO Quality Dashboards are designed to display summary tables which contain previous quarter and year- to-date totals for each badge within each component. If you prefer to hide some or all of the tables, you can configure your dashboard to suit your preference.

To **Hide** the **Tables** on the **Dashboard**:

1. Click the “three dots” in the upper right corner of the component.
2. Uncheck the **Show Table** box in the popup window.
3. Repeat these steps for each component’s table you choose to hide.



To **View** previously hidden **Tables** on your **Dashboard**:

1. Click the “three dots” in the upper right corner of the
2. Check the **Show Table** box in the popup window.
3. Repeat these steps for each component you choose to view.

